

Anything is Possible ?

A blog by MarkRussell in General

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## Call Parking / Open Hold



Entry posted by MarkRussell in General July 26, 2023  
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A common feature request I have had over the years is a Call Park feature, and the usual stock reply to Can Swyx Do..... is NO! but..... of course this is software and anything is possible. I have seen a number of ways of implementing a call park feature some really clever ones that use the conference bridge facility in Swyx to some not so clever ones using analog adaptors to have live logged on extensions which are used to pick up from... sudu call park.

Before I saw the conference room version written by Tom I had a go myself and came up with this solution a couple of years ago and put it online. Recently a couple of requests came in for the source code so I thought I would upload it here.

This is another illustration of how different solutions to problems can be developed with Swyx, there is no right or wrong way, they either work or don't.

So next time someone asks if "Swyx can do ..... ?", reply "No it can't, but you can" 😊

Swyx Call Park





**Call Park.zip**

510.39 kB · 109 downloads

1



Previous entry

You want ME! to record the announcements ?

### 3 Comments



**Tom\_Falk\_Hansen** ● 0

Posted May 26, 2021

Most Valued User

Hi Mark, i'm trying to import the script, but i get unknown format from the ECR script.

Do you have any idea what could cause this?



**Uli** ● 0

Posted July 19, 2023

Hi Mark,

do you still have a working version?

Thanks



**Tom Wellige** +85

Posted July 26, 2023

▼ On 5/26/2021 at 7:29 PM, Tom\_Falk\_Hansen said:



Hi Mark, i'm trying to import the script, but i get unknown format from the ECR script.

Do you have any idea what could cause this?

▼ On 7/19/2023 at 5:06 PM, Uli said:



do you still have a working version?

I have just updated the download link in the article with a correctly working version.

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